

**Administrative Affairs Committee  
Virginia Board of Towing and Recovery Operators**

**March 25, 2011 – 9:30 am**

**Department of Motor Vehicles  
2300 West Broad Street, Conference Room 119  
Richmond, Virginia 23235**

**MEETING AGENDA**

---

1. Call to order
2. Public comment
3. Approval of minutes
4. Discussions – Details of the cost breakdown of the Virginia Interactive proposal to improve and enhance licensing capabilities including online credentialing and IVR phone processing.
5. Other business
6. Additional public comment
7. Next meeting
8. Adjournment